

**RESOURCES for MEDICAL HOME - CARE COORDINATION Region 8**  
**(The Parishes of: Caldwell; East Carroll; Franklin; Jackson; Lincoln; Madison;**  
**Morehouse; Ouachita; Richland; Tensas; West Carroll; Union)**

Name of Organization & Intake Phone Number	Service Provided	Eligibility Criteria	Physician Referral
<b>Advocacy Center</b> 800-960-7705 Spanish 800-960-7705 ext.2 Vietnamese 800-960-7705 ext. 3 <a href="http://www.advocacyla.org/priorities.php">www.advocacyla.org/priorities.php</a>	Legal assistance; Patient rights; Legal representation at no cost to families	Funded by the state for persons elderly or with disabilities	No
<b>Child Protective Investigation</b> Region 8 318-362-3362 <b>STATE HOT LINE</b> 855-4LA-KIDS 855-452-5437 <a href="http://www.dss.state.la.us/">www.dss.state.la.us/</a>	Investigates child abuse and neglect; Validates claims	0 - 18	No
<b>Children's Special Health Services</b> Monroe Health Unit 318-361-7282 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> Children's Special Health Services	Regional sub-specialty clinics and care coordination	Financial Criteria; medical criteria for certain diagnosis and conditions	Yes Provide diagnosis on prescription
<b>Dental Services</b> 225-342-4182 Medicaid Dental 877-455-9955 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> Type in "dental services Medicaid"	Dental Services	Medicaid Eligible	No
<b>Dept. of Education, Louisiana Child Search</b> Caldwell Parish 318-649-6181 City of Monroe 318-388-3747 East Carroll Parish 318-559-3770 Franklin Parish 318-435-9046 Jackson Parish 318-259-8802 Lincoln Parish 318-251-9082 Madison Parish 318-574-4005 Morehouse Parish 318-283-1674 Ouachita Parish 318-338-2541 Richland Parish 318-728-5964 Tensas Parish 318-766-3791 Union Parish 318-368-9715 ext. 129 West Carroll Parish 318-428-4215 <a href="http://www.louisianaschools.net/lde/pair/1213.html">www.louisianaschools.net/lde/pair/1213.html</a>	Developmental Screening; 3 – 5 years  Special Ed preschools;  Provide Therapies (ST, OT, PT)	3 to 21 years old	No
<b>Early Steps</b> Easter Seals of LA 318-322-4788 877-322-4788 Patti Hankins 318-362-5197 <a href="http://www.laeikids.com">www.laeikids.com</a> (Type in "contacts")	Developmental Screening and Early intervention; Provide Therapies (ST, OT, PT)	0 to 3 years old	No
<b>Emergency/Disaster</b> Am Red Cross 888-323-5141 <a href="http://www.nelaredcross.org">www.nelaredcross.org</a> United Way 318-325-3869 <a href="http://www.uwnela.org">www.uwnela.org</a> <b>Federal/State Dept of Soc Service</b> 888-LAHELPU 888-524-3578 <a href="http://www.dss.la.gov">www.dss.la.gov</a>	Emergency relief Vietnamese/ Spanish Evacuation guides  24 hr hot line-SSI; WIC; Medicaid; Food Stamps	No out of pocket cost   Financial Criteria	No
<b>Families Helping Families Northeast LA</b> 318-361-0487 <a href="http://www.fhfnela.org">www.fhfnela.org</a> 888-300-1320 <b>Family 2 Family Health Information Center</b> <a href="http://www.blfhf.org/f2fhic/index">www.blfhf.org/f2fhic/index</a> 800-331-5570	Information & Referral; Education & Training; Peer to peer support	No out of pocket cost	No
<b>Food Stamps (SNAP)</b> <a href="http://www.dss.la.gov">www.dss.la.gov</a> Caldwell 318-649-2673 East Carroll 318-559-2904 Franklin 318-435-2101 Jackson 318-259-2411 Lincoln 318-251-4105 Madison 318-574-1913 Morehouse 318-283-0825 Ouachita, Richland, Union 318-362-5333 Tensas 318-749-3234 West Carroll 318-428-3252	Food Stamps	Financial Criteria	No

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<b>Medicaid Enrollment Line</b> La CHIP 877-252-2447 La MOMS, TAKE CHARGE 888-342-6207 <a href="http://www.lamedicaid.com">www.lamedicaid.com</a>	Health Insurance 24 hours service Vietnamese/ Spanish spoken	Financial Criteria La MOMS – Pregnancy/up to 60 days post partum	No
<b>Medicaid Medical Transportation (non-emergency)</b> 800-259-1835 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> (Type in "Medicaid medical transportation")	Transportation (cab) for medical appointments; Transports parent and child	Medicaid Eligible	No
<b>Personal Care Services EPSDT (KIDMED referral asst. hotline)</b> 877-455-9955 225-342-9485 <a href="http://www.la-kidmed.com">www.la-kidmed.com</a>	Personal Care Services	0 - 21 years of age Medicaid Eligible Parent can enroll	No - Forms signed during enrollment
<b>Pharmacy Assistance</b> Partnership for Prescription Assistance <a href="http://www.pparxla.org">www.pparxla.org</a> 888-477-2669 Walgreens <a href="http://www.walgreens.com">www.walgreens.com</a> Wal-Mart <a href="http://www.walmart.com">www.walmart.com</a> Target <a href="http://www.target.com">www.target.com</a>	Find prescription medications for people in need  \$4/30 day supply	Fees based on out of pocket cost No Spanish spoken	No
<b>Region 8 Community Services Office (OCDD Related Services)*</b> 318-362-3396 800-637-3113 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> (Type in "Community Services Office Region 8") <b>Region 8 Mental Health Services</b> 318-362-3339 after hrs:800-256-2522 Jonesboro MH 318-259-6624 Richland MH 318-728-6456 Ruston MH 318-251-4150 Tallulah MH 318-574-1713 Winnsboro MH 318-435-2147 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> (Type in "Mental Health Services Region 8") <b>Early Childhood Support Services (ECSS)</b> 318-878-3378 <a href="http://www.ecssla.org">www.ecssla.org</a> *from birth to 3 – see Early Steps	Cash subsidy; Extended family living; ICF/DD Residential services; Individual & Family Support; Support Coordination; Supported living; Vocational, Rehabilitation, & Transitional Services Mental Health Services; Addictive Disorders Infant Mental Health 0 – 5 years	Ages 3 and up   For OCDD - Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	No   MD to sign forms during enrollment
<b>Shriners Hospitals for Children (Orthopedic Services) Shreveport</b> 318-222-5704 <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from physician
<b>Social Security Disability/SSI</b> 318-387-2151 800-772-1213 <a href="http://www.ssa.gov">www.ssa.gov</a>	Income for disabled <b>Reapply, if denied</b>	Medical Criteria	Diagnosis from physician
<b>Women Infants and Children WIC</b> Caldwell Parish 318-649-2393 East Carroll Parish 318-559-2012 Franklin Parish 318-435-2143 Jackson Parish 318-259-6601 Lincoln Parish 318-251-4120 Madison Parish 318-574-3311 Morehouse Parish 318-283-0806 Ouachita Parish 318-361-7281 Richland Parish 318-728-4441 Tensas Parish 318-766-3515 Union Parish 318-368-3156 West Carroll Parish 318-428-9361 <a href="http://www.dhh.louisiana.gov">www.dhh.louisiana.gov</a> (Type in "WIC")	Food and formula vouchers  WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	Yes  MD to sign application/referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or Diagnoses. When in doubt – refer to the agency and they will determine eligibility.